

# DIR BidStamp Training Guide: Vendor Information System Portal

May 8, 2017

Vendor Version 1.0



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# **VIS Portal Training Guide**

#### 1 Overview

#### 1.1 Training Guide Overview: Vendor Information System (BidStamp VIS) Portal

The training guide for the BidStamp VIS Portal is organized into the following major components:

- Vendor Account Requests: how vendors request a BidStamp VIS account from DIR.
- **Vendor Account Management**: how vendors should edit their account information after their VIS Portal account has been created.
- Vendor Solicitation Response: how vendors should submit a response through the BidStamp VIS
  Portal.

#### 1.2 Audience

The primary users of the BidStamp VIS Portal will be vendors/potential vendors. Vendors and potential vendors can create and manage their account information and submit solicitation responses through the portal.

#### 1.2.1 Vendors/Potential Vendors

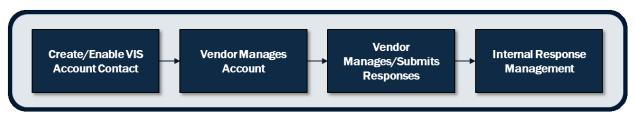
The BidStamp VIS portal allows any third party (prospective bidders, current vendors, past vendors) who is interested in a solicitation to submit a request to create a Contact and associate it with an overall Account record. Third parties may or may not be vendors already. There are two types of contacts that can be associated with BidStamp VIS portal accounts: contacts and primary contacts. An overview of each contact is listed below.

- **Primary Contacts** The main contacts for a given account. By default, the first contact to request an account will receive primary contact status.
  - If the vendor account information is not imported from a CMBL vendor profile, the primary contact(s) associated with an account can edit overall vendor account information in addition to their own contact information.
  - The primary contact will have the ability to edit the contact information of other contacts associated with the account.
  - Primary contacts can submit questions and response materials on behalf of the account.
- **Standard Contacts** The secondary contacts for a given account. Standard contacts must request primary accounts status from the accounts primary contact.
  - Standard contacts are only able to edit the information associated with their own account.
  - o Standard contacts can submit questions and response materials on behalf of the account.



# 2 BidStamp VIS Portal Overview

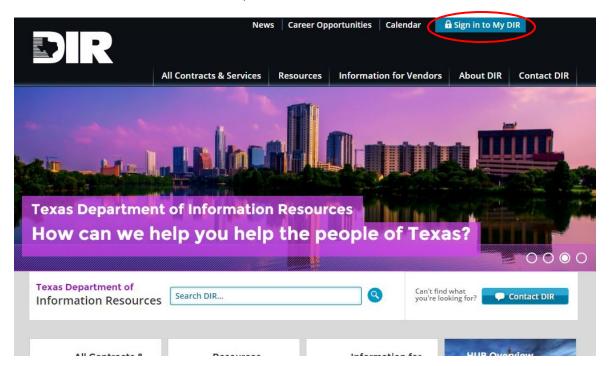
The Vendor Information System (VIS) provides interested third parties (prospective bidders, current vendors, past vendors) with the ability to create a profile that supports the key functions required during the solicitation response process. The below diagram outlines the high-level processes associated with the portal.



In addition to the account management and solicitation response capabilities enabled by the BidStamp VIS portal, users also can view their BidStamp response history, open solicitations, and additional information about DIR. An overview of the BidStamp VIS portal home page is detailed in the next section.

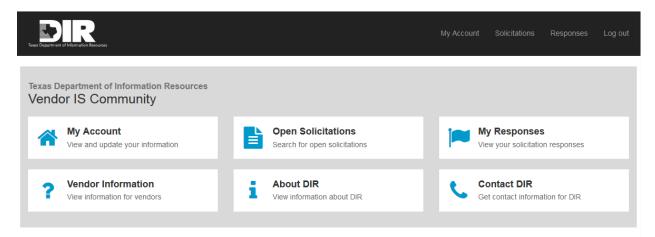
#### 2.1 Home Page Navigation

Vendors will navigate to the BidStamp VIS portal log on page using this <u>link</u> or the DIR Application Portal accessible from DIR's website homepage via the **Sign in to MY DIR** link. (*Please note: BidStamp VIS link via MY DIR will be available June 2017.*)





After entering your login credentials, you will be navigated to the screen below.



The BidStamp VIS Portal home page contains six tiles. Each tile serves as a button that will navigate the user to a new page. An overview of each tile is provided below.

- My Account: Navigates to your account detail page where you can view and update your information
- Open Solicitations: Navigates Vendors to a list that contains all open solicitations. From the list of
  open solicitations, Vendors can select an RFO number and will be taken to a detail page. The detail
  page allows vendors to submit a response for the RFO.
- My Responses: Navigates to a list that contains all of the vendor's in-progress and previously submitted responses.
- **Vendor Information:** Navigates Vendor to a dir.texas.gov site page with additional vendor information you may find useful.
- About DIR: Navigates Vendor to a dir.texas.gov site page where Vendor are is able to view information about DIR.
- Contact DIR: Navigates Vendor to a dir.texas.gov site page that contains DIR contact information.

#### 2.2 System Access

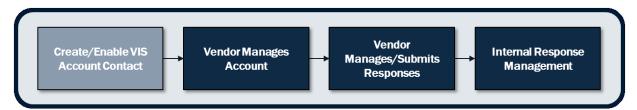
Below is an overview of the credentials required for Vendors. If you are a Vendor without the necessary credentials described below, please request account access via the BidStamp VIS portal sign-up page.

**Vendors/Potential Vendors** will access the BidStamp VIS Portal with their community site credentials. In order for a vendor to successfully log onto the BidStamp VIS portal, their credentials must be enabled as community user credentials by a DIR Contract Manager/System admin. This process is described in more detail in the Account Creation section below.



#### 3 Account Creation

Before users can access any of the BidStamp VIS portal functionality, they will be required to provide login credentials to access a new or existing account. Each vendor account can have multiple contacts associated with it. Once a vendor account is created, the associated contact will be created and enabled in order to access the vendor account.



A brief overview of the process for creating/enabling access to vendor accounts is described below. Step by step instructions are then provided in the next section.

#### 3.1 BidStamp VIS Account Request Overview

If a vendor has an existing BidStamp VIS Login, they will access the BidStamp VIS Portal via dir.texas.gov site and enter in their access credentials.

Alternatively, if a vendor does not yet have a BidStamp VIS login, they will request one by clicking on a "Are you a vendor and need to request an account?" button that will be located on the log on page. When this button is select, a form will load that contains the following fields; all fields on this form will be required:

Vendor Name – The name of the vendor account that the user is requesting access to.

**Full Name** – The name of the user requesting access.

Contact Email Address – The email address of the user requesting access.

Contact Phone Number – The phone number of the user requesting access.

**Vendor ID** – The vendor ID associated with the vendor account that the user is requesting access to.

**HUB Status** – The HUB status associated with the vendor account that the user is requesting access to.

**Solicitation Number of Interest** – The number of the solicitation the vendor is interested in responding to.

**Description** – The description of the request the vendor is submitting. For example, "Please enable my login with access to an existing vendor account."

#### 3.2 Vendor Request Queue

After the Vendor selects the "Submit" button, the form will be routed to a Vendor Request queue for DIR's procurement office to review. The queue will be managed on a first come first serve basis.



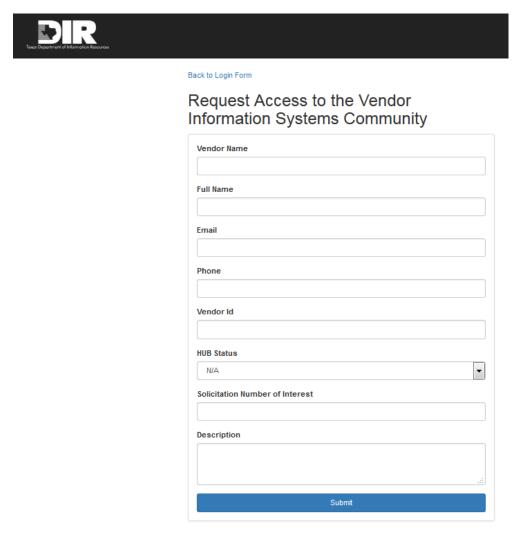
If an account for the vendor does not yet exist, the DIR will create a new vendor account and a contact with the requestor's information provided in the form submission (reference section 3.3). The contact created as the primary contact will belong to the Account Holder Entity, along with the login credentials for the vendor account.

If an account already exists, DIR will check to see if a contact for the specific user that submitted the request has been created. If a contact does not exist, a contact with the information provided in the form submission (reference section 3.3) will be created.

Once enabled as a vendor community user, the vendor contact will receive a system auto-generated email that will provide detailed instructions on how to set up the vendor account credentials.

#### 3.3 BidStamp VIS Account Creation/Enabling

To create a new account or enable a contact as a community user for an existing account, follow the steps below:





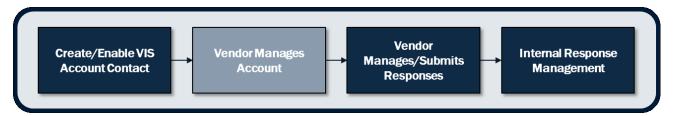
- 1. Completed by the vendor contact: Navigate to the Request Access to the Vendor Information Systems Community page.
- 2. Complete the request form, all fields are required, and select "Submit".
- 3. The form will navigate to a confirmation message verifying the request was submitted. \*

\*The Vendor account will be enabled once DIR review is complete. Once completed, the user who submitted the request will receive a confirmation email with a link to create a password. This will officially give Vendor access to the BidStamp VIS Portal.



## 4 Vendor Account Management

After a vendor account and contact have been created, the information associated with these accounts can be updated at any time throughout the account's lifetime. Vendors should note that Contact information related to a DIR contract is specific to the contract and must be changed via communication/approval processes involving the DIR Contract Manager assigned to the contract. This section 4 refers to the BidStamp VIS account management only.



**Non-CMBL vendor accounts** will be editable by the primary contact associated with the vendor's BidStamp VIS account. If a vendor account is not imported from the CMBL, the primary contact can update certain account information through the portal's interface. Instructions for editing the account information via the portal are included below.

#### 4.1 Editing a BidStamp VIS Portal Account

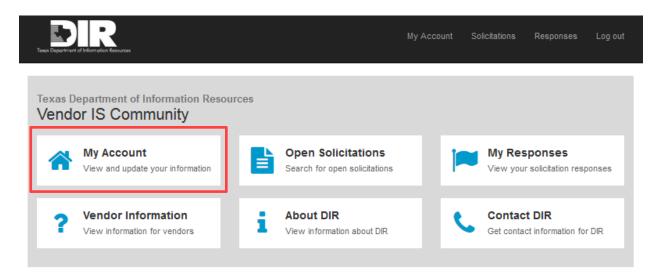


# Vendor IS Community Login

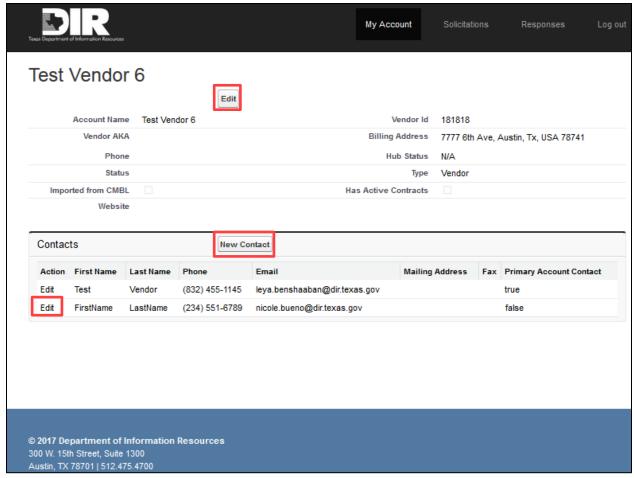
Username		
Password		
	Login	
Are you a vendor and no Forgot your password?	eed to request an account?	

1. A primary contact will begin editing the vendor account information by logging into the BidStamp VIS Portal with their username and password. The login page can be found <a href="here.">here.</a>





2. Once logged in, the primary contact will select the "My Account" tile.



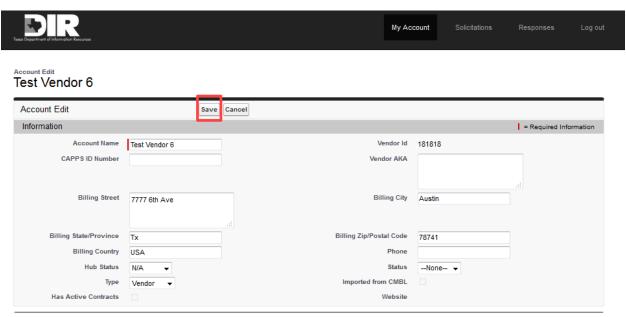
- 3. The account information will load, vendor contacts' information, and NIGP Code list may also be displayed (CMBL vendors only).
- There are several ways an account can be managed from this page.
   To edit the account information, primary contacts can select the "Edit" button.



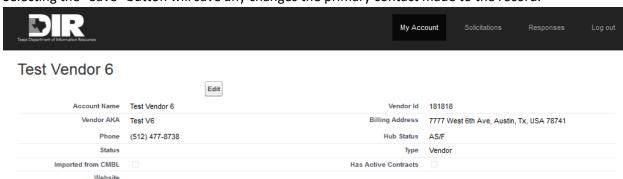
- To add a new contact to the account, primary contacts can select the "New Contact" button.
- To edit an existing contact's information, **primary contacts** can select the "Edit" button next to the contact's first name.
- To edit their own contact information, **any contact** can select the "Edit" button next to their own first name.

Instructions for each feature are included in the sections below.

#### 4.1.1 Edit Vendor Account Information



- 1. After selecting the "Edit" button, primary contacts associated with a Non-CMBL vendor account will have the ability to edit certain information on the vendor's account.
- 2. The primary contact can then make updates to any of the fields that are editable. Note certain fields (Vendor ID, Imported from CMBL, Has Active Contracts, etc.) will be read-only. These are updated automatically through Salesforce and vendor contacts will not be able to make changes.
- 3. Selecting the "Save" button will save any changes the primary contact made to the record.

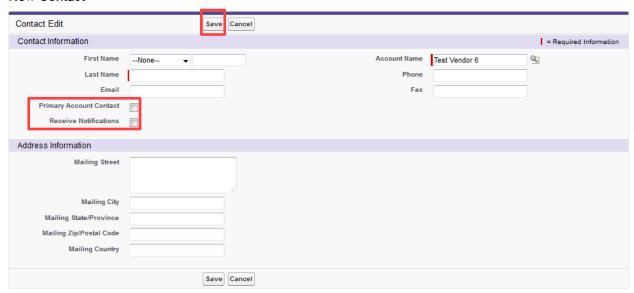


4. The new information should now be displayed on the "My Account" page.

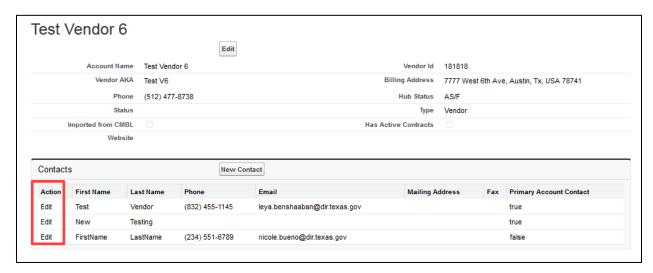


#### 4.1.2 Create/Update Contact

# New Contact



- 1. After selecting the "New Contact" button, a page will load that displays the "Contact Edit" form.
- 2. Enter the standard contact information (First name, last name, address, phone, etc.)
- 3. If the primary contact would like to assign the next contact as an additional primary contact, they can select the "Primary Account Contact" checkbox.
  - This will grant the new contact account editing permissions and sign them up for receiving notifications/communications for an account.
- 4. The "Receive Notifications" checkbox will enable a contact to receive notifications for any solicitation the contact subscribes to.
  - This will not give the contact the rights of a primary contact (permission to edit the account information/create new contacts).
- 5. When the primary contact has completed the contact information form, they can select "Save" to add the new record to their vendor account.



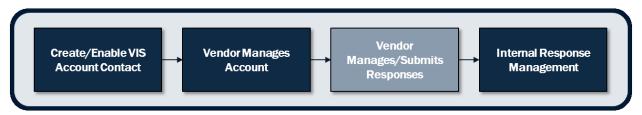


- 6. The new contact will now be added to the "Contacts" section of the page.
- 7. To edit a specific contact's existing information, select the "Edit" button next to their name. The "Contact Edit" form for the selected contact will be displayed. Contacts can be edited in the same manner that they are created.

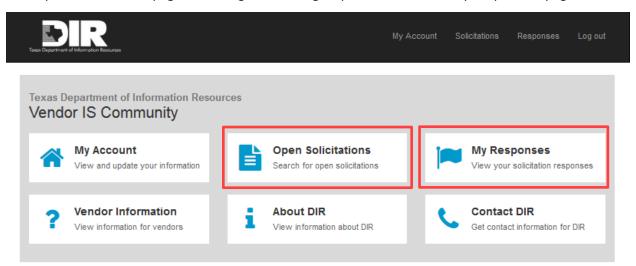


## 5 Vendor Response Management

The primary purpose of the BidStamp VIS portal is to enable users to interact with DIR Solicitations and submit responses. After a user's account has been enabled, they will be able to submit and manage their responses from the BidStamp VIS portal.



Users will be able to access a listing of open solicitations and a listing of their vendor's in-progress and previously submitted responses. Users have the option to create a new response for any solicitation on the "Open Solicitations" page, or manage an existing response from their "My Responses" page.



Any vendor contact can submit a response on behalf of their vendor account. Through BidStamp VIS portal, vendors will be able to submit the following components of a solicitation response:

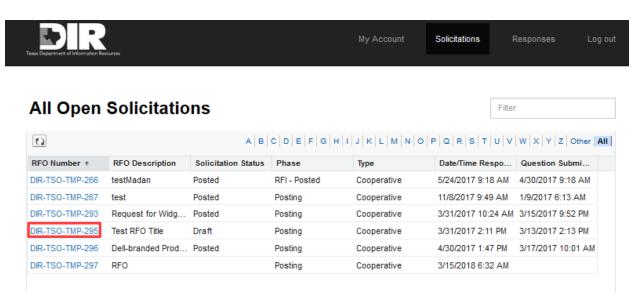
- Response documents
- Automated HUB Subcontracting Plan (HSP) form
- Automated pricing form
- Reference email addresses
- Questions related to the solicitation

Instructions for submitting each response component is detailed in the sections below.

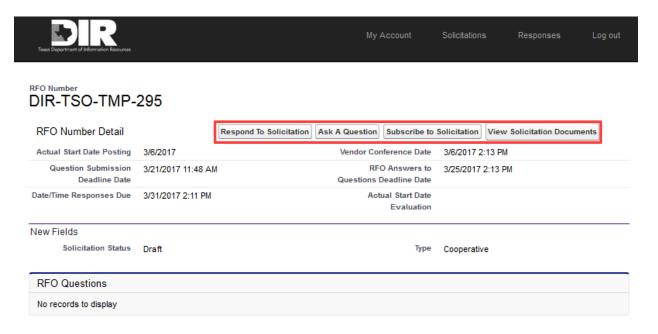
#### 5.1 Creating a New Response

To create a new response, log in to the BidStamp VIS portal and select the "Open Solicitations" tile (pictured in the section above). This will display the list of all solicitations whose current phase is either "Posting" or "RFI – Posted" (DIR may post a Request for Information (RFI) when necessary.).





1. Click on the "RFO Number" of the solicitation you would like to respond to.



- **2.** You will be navigated to the "RFO Number" detail page for a given solicitation. This page will display important deadlines for the solicitation and list any questions you have submitted. From the buttons on this page, you can:
  - Respond to a Solicitation (or View Response): Create a new response or view a response
    that is in-progress.
    - If a response has already been created, this button will read as "View Response" and allow you to resume your progress on an existing RFO response.



- Ask A Question: Submit a question to be reviewed by a DIR resource. Questions can be submitted up until the "Question Submission Deadline date" indicated in the RFO document and on the detail page.
- **Subscribe to Solicitation:** Subscribe to a solicitation if you would like to receive addendum notifications.
  - To subscribe to the solicitation, you must select the "Subscribe to Solicitation" button AND have enabled your contact to "Receive Notifications".
- **View Solicitation Documents:** Navigate to the ESBD posting for a solicitation and view the solicitation's documents.
- 3. Click the "Respond to Solicitation" button to begin your solicitation response.

#### R0005793 Add your documents below (400MB max size). Click the "Submit" button once all documents have been added. Please review the ESBD posting to ensure you have provided all the necessary documents in your submission. Also, please verify the information on the page is correct before submitting. Once submitting your response, you will be unable to make changes unless you withdraw your response completely and restart the submission process RFO Response Detail Delete Submit Ask A Question Create Pricing Form Edit HUB Subcontracting Form RFO Number DIR-TSO-TMP-295 In Progress Submission Date Vendor Test Vendor 6 Submitted By Actual Start Date Posting 3/6/2017 Vendor Conference Date 3/6/2017 2:13 PM Question Submission Deadline 3/21/2017 11:48 AM RFO Answers to Questions 3/25/2017 2:13 PM Date/Time Responses Due 3/31/2017 2:11 PM Deadline Date Actual Start Date Evaluation 3/31/2017 RFO Response Documents New No records to display Reference forms are being sent via BidStamp as a courtesy. DIR will not be responsible If the form is not received by the vendor for any reason. It is solely the vendor's responsibility to ensure that the reference party receives the request. Vendor References New No records to display

- **4.** The "RFO Response" page will load. From the buttons on this page, you can:
  - **Delete:** Delete all information that has been uploaded and the response record before the response has been submitted. Once a response has been submitted, a user will need to use the **Withdraw** button that will appear upon solicitation submission.



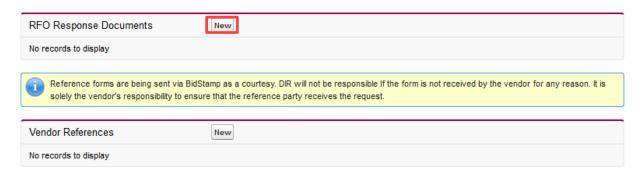
- **Submit:** Submits the response record and all associated information. Once submitted, a user can withdraw a submission up until the "Date/Time Responses Due" (indicated on the "RFO Response" and "RFO Number" detail pages) has arrived.
- Create Pricing Form: Create a pricing form to submit pricing information for your response.
- Ask A Question: Submit a question to be reviewed by a DIR resource. Questions can be submitted up until the "Question Submission Deadline date" indicated in the RFO document and on the detail page.
- Add (or Edit) HUB Subcontracting Form: Complete an automated version of the HSP form online and submit the form as part of your response. If you have started an HSP form already, this button will read "Edit HUB Subcontracting form" - here, you can resume your progress on the HSP form.
- New (RFO Response Documents section of the page): Submit a new file as part of your solicitation response. Required documents are indicated in the RFO posting on ESBD
- **New** (Vendor References Section of the page): Submit a new reference's email address and opt to send the vendor a reference form when ready.

You are now ready to begin completing the components of your response. Response documents and forms can be completed in any order, but **the "Submit" button must be selected before the "Date/Time Responses Due" in order for the response to be taken into consideration**. The "Submit" button will be removed when the "Date/Time Responses Due" arrives.

The next sections will describe the process for submitting response documents, reference emails, the HSP form, and pricing form.

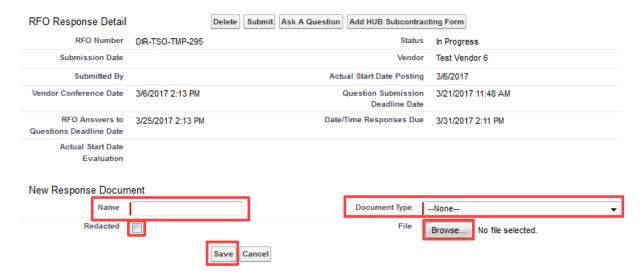
#### **5.2 Upload RFO Response Documents**

The documents required for an RFO response will be indicated in the original ESBD posting. To upload the documents specified by DIR, use the following steps:



1. Select the "New" button on the RFO Response Documents section.



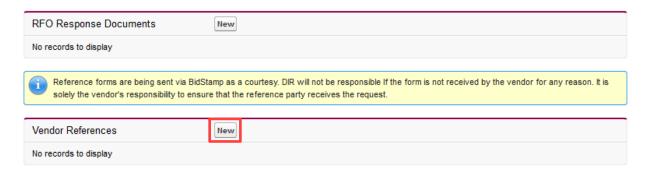


- 2. A form will load in the Response Documents section of the page. This form will allow you to add a new response document.
- 3. Enter the following information in their respective fields: document name, document type, and select the redacted checkbox if applicable.
- 4. Select the "Browse" button. Your computer's standard file upload window will open. From the file upload window: Select a response file (under 400 MB) you would like to upload and click the "Open" button.
- 5. The file upload window will close and the file name should now appear on the screen next to the "Browse" button.
- 6. Select "Save" the button. Success: Document Successfully Added! RFO Response Documents New Action Redacted Last Modified Date Name Document Type Del Test Document Vendor Information Form (Exhibit A) 3/14/2017 12:32 PM
- 7. When the upload is complete, you will receive a success message and your document will be included in the "RFO Response Documents" list.
- 8. Repeat this process as needed until all necessary documents have been uploaded.

#### 5.3 Send Vendor Reference Emails

If a solicitation requires vendors to provide references, the "Vendor References" section of the response record will allow a user to indicate the contact information of their references. Once they have indicated these email addresses, a user can also send out a reference form directly from the response record. Instructions for sending the reference email are included below.

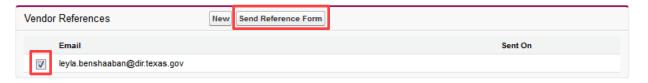




1. Select the "New" button on the "Vendor References" section of the page.

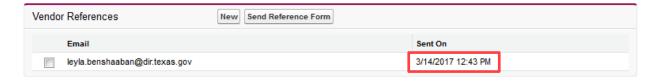


- 2. The "New Response Reference" form will load. Enter your references email address.
- 3. Select the "Save" button.



- 4. The reference email and a checkbox field will now be displayed in the "Vendor References" list.
- 5. Select the checkbox next to the reference(s) you would like to send a reference form to.
- 6. Select the "Send Reference Form" button.

Note: Doing so will send a copy of the reference email and reference form to yourself and the indicated vendor. It is recommended you reach out to the reference before to notify them that they will be receiving an email from DIR with a reference form attached.



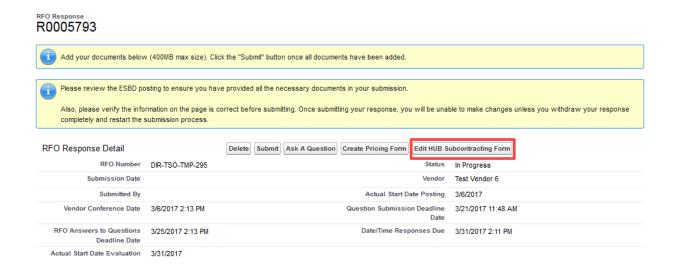
7. The page will reload. In the "Vendor References" list, the "Sent On" date will indicate the reference has been sent the email.

#### 5.4 Add an HSP Form

If the solicitation requires you to submit an HSP form with your response, this can be completed electronically via the BidStamp VIS portal. Once the form is completed, the last step will guide you through the process for printing and saving the form to your computer. The saved form can then be uploaded as a response document using the document upload instructions detailed above.

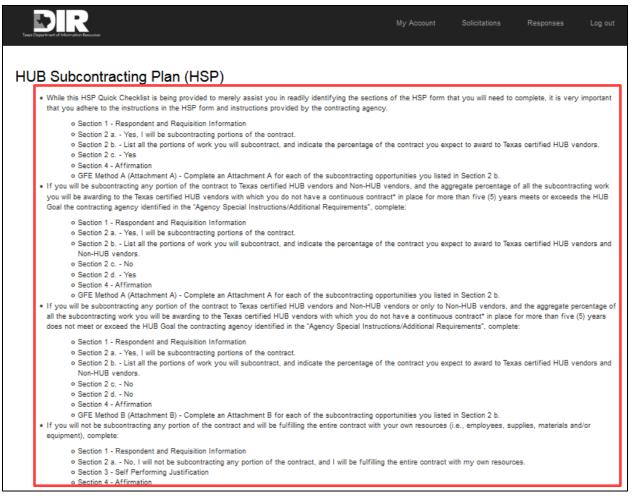


Instructions for how to complete the HSP form are below. These instructions will describe the method for accessing the form's instructions, entering data, and submitting the form. Specific instructions as to *how* the form should be filled out are dependent on a vendor's subcontracting opportunities and can vary. These instructions are indicated on the form itself and should be reviewed thoroughly before completing an HSP form submission.



1. Select the "Add/Edit HUB Subcontracting Form" button.





2. The HSP form will load. Instructions for completing the form are displayed first. Read these instructions to determine which sections of the form you will need to complete.



3. Section one will appear beneath the instructions. If applicable, fill out section one of the form.

The respondent contact information will be pre-populated based on your BidStamp VIS portal information.





4. If you would like to make changes to section one, select the "Edit" button. When you have finished making changes, select "Save" and then "Continue to Section 2".

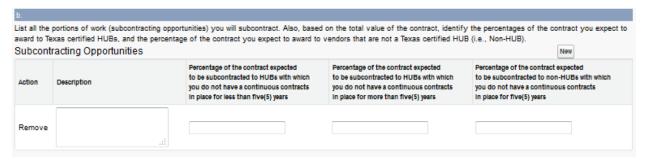


5. Section two will appear beneath section one. If applicable, complete section two by selecting the "Edit" button. Sub-section "a" will appear editable. Selecting the checkbox will expand the form.





6. If applicable, complete the additional components of section two. To enter a new subcontracting opportunity, select the "New" button in sub-section "b".



- 7. The "Subcontracting Opportunities" list will display a new blank list entry for you to populate. Enter the relevant information.
- 8. Select "New" again if you would like to add an additional opportunity. If not, continue filling out sub-sections c-d and then select the "Save" button. The form will automatically determine your next steps based on the information you have provided.



- 9. Selecting "Save" will prompt the user to fill out either Method A or Method B, dependent on the information provided. Beneath the "Subcontracting Opportunities", a link will be provided that navigates the user to the applicable method.
- 10. Click the link to fill out a method for each subcontracting opportunity provided.



11. You will be navigated to another form page. Here, each subcontracting opportunity is displayed. Click on an opportunity to complete its method form.



Back to HSP Form

#### Subcontracting Opportunity 1 (New Test Opportunity 1)

### HSP Good Faith Effort - Method A (Attachment A)

Company Name Test Vendor 6 Requisition # DIR-TSO-TMP-295

IMPORTANT: If you responded "Yes" to SECTION 2, Items c or d of the completed HSP form, you must submit a completed "HSP Good Faith Effort-Method A(Attachment A)" for each of the subcontracting opportunities you listed in SECTION 2, Item b of the completed HSP form.

#### Section A-1 - Subcontracting Opportunity

Description

New Test Opportunity 1

#### Section A-2 - Subcontracting Selection

List the subcontractor(s) you selected to perform the subcontracting opportunity you listed above in Section A-1. Also Identify whether they are a Texas certified HUB and their Texas Vendor Identification (VID) Number or federal Employer Identification, the approximate doller value of the work to be subcontracted, and the expected percentage of work to be subcontracted. When searching for Texas certified HUBs and verifying their HUB status ensure that you use the State of Texas' Centralized Master Bidders List(CMBL) - Historically Underutilized Business (HUB) Directory Search located at http://mycpa.cpa.state.tx.ux/tpasscmblsearch/index.jsp. HUB status code "A" signifies that the company is a Texas certified HUB.



#### No Subcontractor Record Exists.

REMINDER: As specified in SECTION 4 of the completed HSP form, if you (respondent) are awarded any portion of the requisition, you are required to provide notice as soon as practical to all the subcontractors(HUBs and Non-HUBs) of their selection as a subcontractor. The notice must specify at a minimum the contracting agency's name and its point of contact for the contract award award number, the subcontracting opportunity they(the subcontractor) will perorm, the approximate doller value of the subcontracting opportunity and the expected percentage of the total contract that the subcontracting opportunity represents. A copy of the notice required by the section must also be provided to the contracting agency's point of contact for the contract in later than ten(10) working days after the contract is awarded.

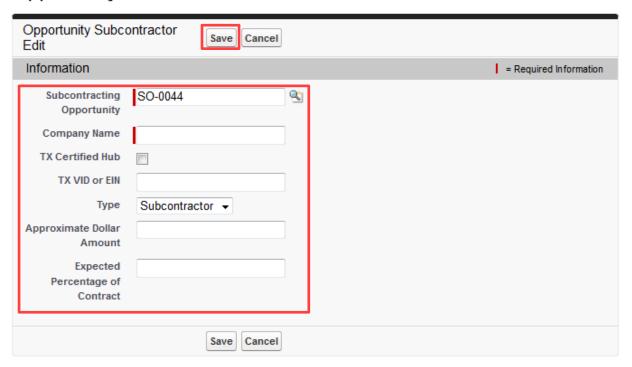
#### Subcontracting Opportunity 2 (New Test Opportunity 2)

12. The method form will expand. Review the instructions and select the "New" button to add a new subcontractor record.



**New Opportunity Subcontractor** 

# Opportunity Subcontractor Edit



- 13. You will be redirected to the "New Opportunity Subcontractor" form. The Subcontracting Opportunity field will be auto populated with a unique ID. Enter any additional required fields and any other known information.
- 14. Select "Save" once you are done.



#### Subcontracting Opportunity 1 (New Test Opportunity 1) HSP Good Faith Effort - Method A (Attachment A) **Company Name** Requisition # DIR-TSO-TMP-295 Test Vendor 6 IMPORTANT: If you responded "Yes" to SECTION 2, Items c or d of the completed HSP form, you must submit a completed "HSP Good Faith Effort-Method A(Attachment A)" for each of the subcontracting opportunities you listed in SECTION 2, Item b of the completed HSP form. Section A-1 - Subcontracting Opportunity Description New Test Opportunity 1 Section A-2 - Subcontracting Selection List the subcontractor(s) you selected to perform the subcontracting opportunity you listed above in Section A-1. Also Identify whether they are a Texas certified HUB and their Texas Vendor Identification (VID) Number or federal Employer Identification, the approximate doller value of the work to be subcontracted, and the expected percentage of work to be subcontracted. When searching for Texas certified HUBs and verifying their HUB status ensure that you use the State of Texas' Centralized Master Bidders List(CMBL) - Historically Underutilized Business (HUB) Directory Search located at http://mycpa.cpa.state.tx.ux/tpasscmblsearch/index.jsp. HUB status code "A" signifies that the company is a Texas certified HUB. Company Name TX Cerified Hub TX VID or EIN Туре Approximate Expected **Doller Amount** Percentage of Contract Edit I Del New Subcontractor Subcontractor

- 15. You will be redirected back to the collapsed listing of all subcontracting opportunities. Selecting the subcontracting opportunity you were working with, will redisplay its method form. The subcontractor entered in the previous steps should now be displayed in section "A-2".
- 16. Repeat this process for all subcontractors expected to perform the opportunity using the "New" button.



Back to HSP Form

Subcontracting Opportunity 1 (New Test Opportunity 1)

Subcontracting Opportunity 2 (New Test Opportunity 2)

#### HSP Good Faith Effort - Method A (Attachment A)

Company Name Test Vendor 6 Requisition # DIR-TSO-TMP-295

IMPORTANT: If you responded "Yes" to SECTION 2, Items c or d of the completed HSP form, you must submit a completed "HSP Good Faith Effort-Method A(Attachment A)" for each of the subcontracting opportunities you listed in SECTION 2, Item b of the completed HSP form.

#### Section A-1 - Subcontracting Opportunity

Description

New Test Opportunity 2

#### Section A-2 - Subcontracting Selection

List the subcontractor(s) you selected to perform the subcontracting opportunity you listed above in Section A-1. Also Identify whether they are a Texas certified HUB and their Texas Vendor Identification (VID) Number or federal Employer Identification, the approximate doller value of the work to be subcontracted, and the expected percentage of work to be subcontracted. When searching for Texas certified HUBs and verifying their HUB status ensure that you use the State of Texas' Centralized Master Bidders List(CMBL) - Historically Underutilized Business (HUB) Directory Search located at http://mycpa.cpa.state.tx.ux/tpasscmblsearch/index.jsp. HUB status code "A" signifies that the company is a Texas certified HUB.

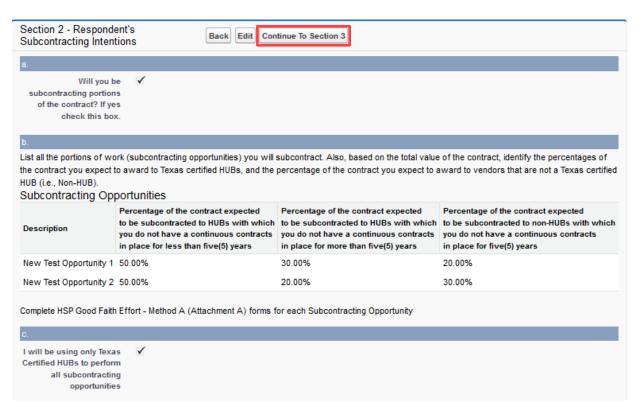
New

#### No Subcontractor Record Exists.

REMINDER: As specified in SECTION 4 of the completed HSP form, if you (respondent) are awarded any portion of the requisition, you are required to provide notice as soon as practical to all the subcontractors(HUBs and Non-HUBs) of their selection as a subcontractor. The notice must specify at a minimum the contracting agency's name and its point of contact for the contract award award number, the subcontracting opportunity they(the subcontractor) will perform, the approximate doller value of the subcontracting opportunity and the expected percentage of the total contract that the subcontracting opportunity represents. A copy of the notice required by the section must also be provided to the contracting agency's point of contact for the contract in olater than ten(10) working days after the contract is awarded.

- 17. When you have completed the first subcontracting opportunities method form, scroll down the page and expand the next subcontracting opportunity's method form
- 18. Repeat the process described in steps 12-17 until you have completed a method for each subcontracting opportunity. Select the "Back to HSP form" button when you are finished. You will be navigated back to the HSP form.



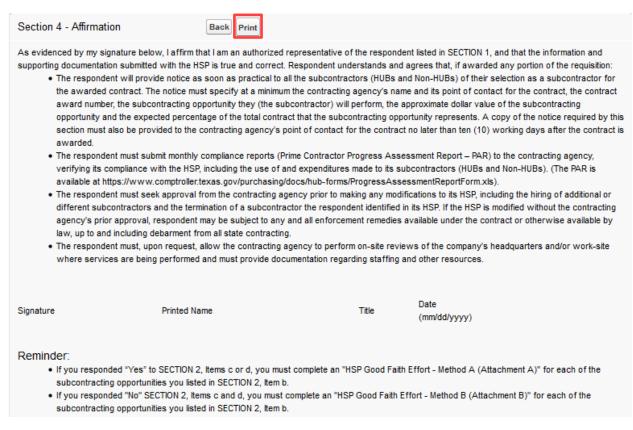


19. Return to section two of the form. Ensure the remaining sections are complete (if applicable) and then select the "Continue to Section 3" button.

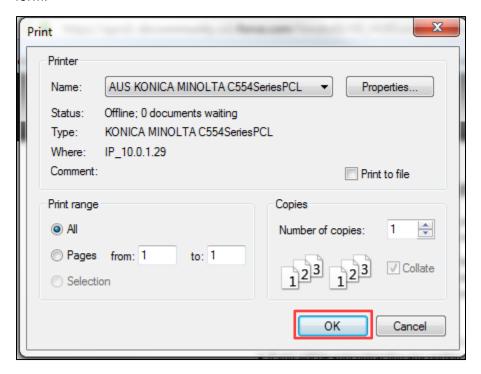


20. If applicable, complete section three by selecting the "Edit" button. If not applicable, select the "Continue to Section 4" button.





- 21. Review the instructions for section four and select the "Print" button to print the form.
- 22. Your computer's print window will appear. Select the printer name and click "OK" to print the HSP form.

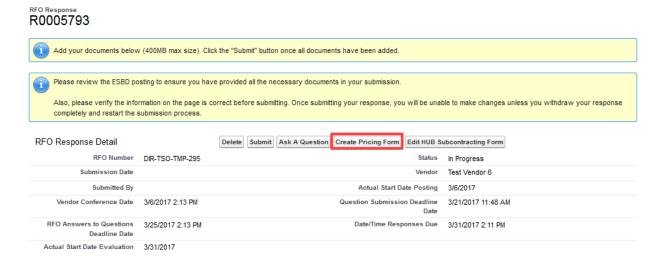




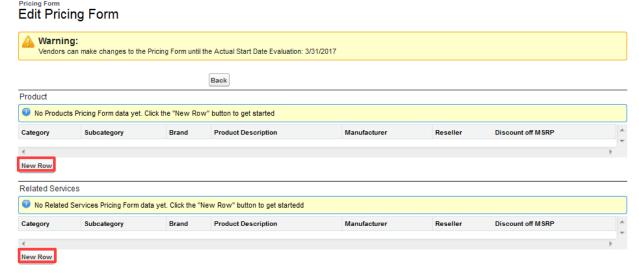
23. Print your HSP form and sign the affirmation in section four. The signed copy of your HSP form can then be scanned and saved to your computer. To upload the saved form as part of your response documents submission, follow the process detailed in the Upload RFO Response Documents section.

#### 5.5 Create a Pricing Form

The pricing information for your response can be entered via the "Create Pricing Form" button on the RFO response's detail page. Instructions for submitting your pricing data is included below.



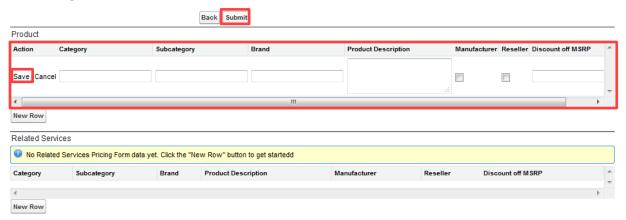
1. Select the "Create Pricing Form" to begin entering your pricing information.



- 2. The pricing form will load. Here, you enter pricing information for products on the first section of the form and related services in the second section.
- 3. To enter a new product/related service, choose the respective "New Row" button.

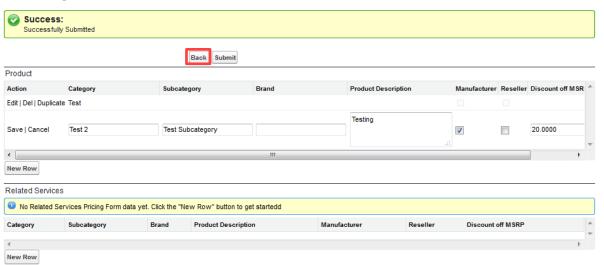


# Edit Pricing Form



- 4. A new record entry will be created in the product/related service list.
- 5. Fill out the fields displayed. Use the scroll bar to navigate to the left/right and access additional fields included on the form.
- 6. Once you have filled out all information, select the "Save" button next to the entry.
- 7. Repeat steps 4-6 for each additional product/related service item you would like to include in your response.
- 8. When all pricing information has been included, select the "Submit" button.

# Edit Pricing Form

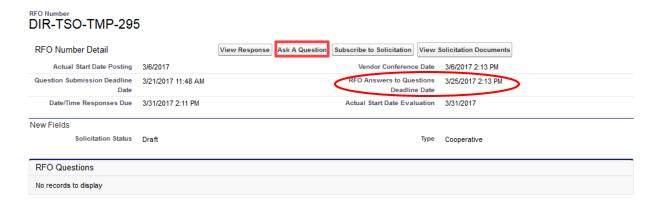


9. A success message will appear. You can continue adding pricing data until the solicitation response deadline arrives. Select the back button to return to solicitation detail page.

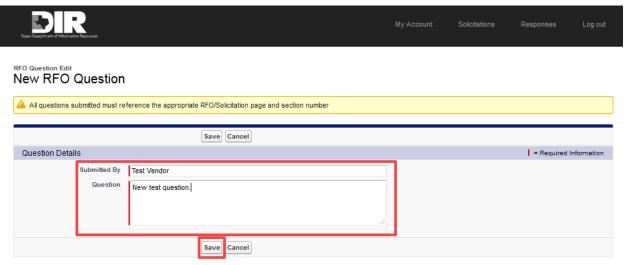


#### 5.6 Ask a Question

To submit a question that will be reviewed by DIR resources and potentially included in the Question and Answer addendum, follow the instructions below. **Vendors may submit questions before the deadline date and time.** 

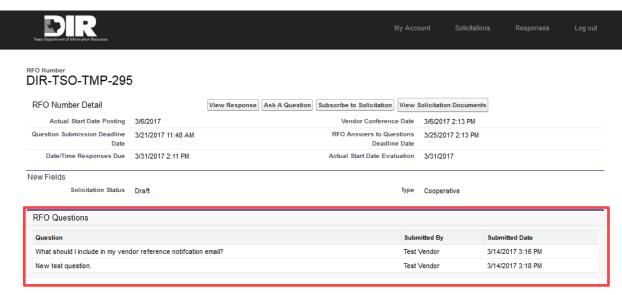


- 1. Select the "Ask a Question" button.
- 2. The "New RFO Question" page will load. The "Submitted By" field will be prepopulated with your contact information.



- 3. Enter a question in the "Question" field.
- 4. Select "Save"





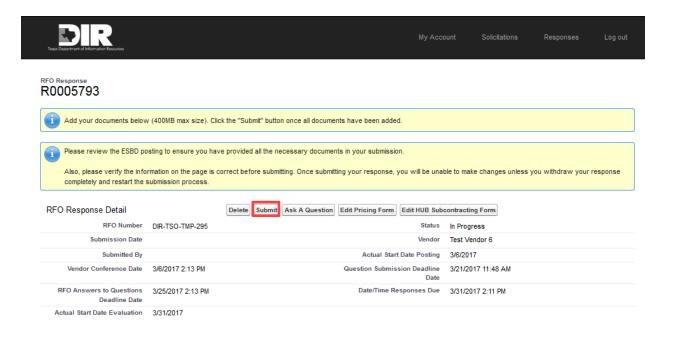
5. Your question has been submitted. A list of all questions submitted by you will appear on your view of the RFO Number detail page.

#### 5.7 Submit A Response

When you are ready to submit your response, verify you have included the necessary information for the following components (refer to the solicitation's specific ESBD posting for required submission):

- Response Documents
- HSP Form
- Pricing Form

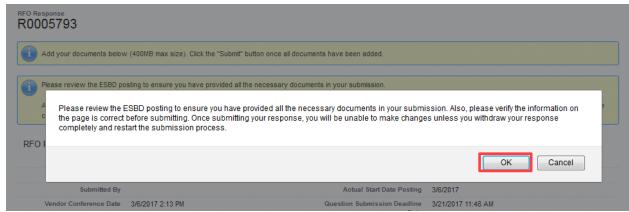
The "Submit" button will appear on your response record until the "Date/Time Responses Due" deadline has passed. To submit your response, follow the steps below.



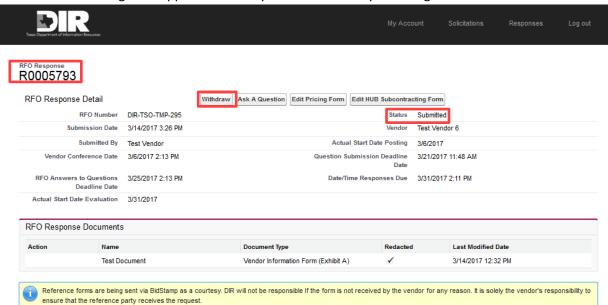


1. Select the "Submit" button.

#### screenshot



2. A confirmation message will appear. Confirm your submission by selecting the "OK" button.



- 3. The Response page will reload and your response will now have a status of "Submitted". You will receive a confirmation email that contains your response record ID (it will follow the format: R000XXX)
- **4.** To withdraw a previously submitted response, select the "Withdraw" button. **You will have the** ability to withdraw and submit a new solicitation up until the response deadline.